



KNOWLEDGE AND LEARNING

HELVETAS Swiss Intercooperation is committed to working in ways that foster collaboration, respect diversity, and promote state-of-the-art development practice. The Knowledge and Learning team exists to build and develop such capacities at individual, team and organisation/network levels – by providing services to both internal and external clients. These include innovative online and face-to-face network and workshop facilitation, the tailoring of participatory tools and methods for context-specific needs, and thematic advice. Key areas of focus include: gender and social equity; knowledge sharing and learning; impact assessment; project cycle management and intercultural communication.

Priority is given to capacity development activities for staff and partners of HELVETAS Swiss Intercooperation, although services are also provided on demand to other organisations, projects and networks.



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COMPOSITION OF THE TEAM

Our Swiss-based team is comprised of four specialists (two women and two men) communicating in English, French, German, Spanish and Portuguese. We maintain strong links with individuals in our field programmes in a two way exchange of experience and advice – notably through country-based gender focal persons, and knowledge sharing champions.

WHAT WE OFFER

Design & Planning

Project and programme planning; strategic planning; feasibility studies; assessments

Capacity Development and Backstopping

Project and programme backstopping; development of training manuals and material; development of innovative tools; facilitation of thematic workshops; coaching; trainings; capitalisation of experience; knowledge management tools and platforms

Monitoring and Evaluation

Monitoring systems; mid-term reviews; end-evaluations; impact assessments



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SELECTED PUBLICATIONS AND TOOLS

Strategic papers:

Knowledge Sharing Strategy and Gender Strategy

Guidelines:

Facilitating Online Communities: Quick Reference; Supporting Thematic Communities – the Helvetas experience; Reflections on Information, Knowledge & Learning

Project capitalisation:

Farm Forestry Support Programme, Pakistan; Nepal Swiss Community Forestry Project.

THEMATIC COMPETENCES

- Knowledge management systems
- Tools and methods for virtual and face-to-face knowledge management and learning
- ICT for development
- Change management
- Gender mainstreaming
- Gender in natural resource management
- Gender and social equity in programme interventions and organisational practice
- Empowerment processes in combating poverty
- Project Cycle Management (PCM)
- Cultural and conflict sensitivity in PCM
- Intercultural communication
- Partnership approaches
- Participatory processes and ownership issues
- Post-intervention follow-ups

EXAMPLES OF SERVICES RENDERED

FAO, IMARK series: Knowledge Sharing for Development. Curriculum development for a distance learning module http://www.imarkgroup.org/moduledescription_en.asp?id=138

APC, Association of Progressive Communications: Facilitation of a series of strategy development workshops.

SDC: Livelihoods for Equity, back-stopping mandate on empowerment, livelihoods and pro-poor policies, www.poverty-wellbeing.net.

SDC: Climate Change & Environment Network, back-stopping for facilitation and network development, www.sdc-climateandenvironment.net

SDC: Capitalisation of experiences – Water, Land and People: Voices and insights from three continents

A learning initiative implemented in Bolivia, Mali and India www.waterlandpeople.net

HELVETAS Swiss Intercooperation: Training in online and f2f facilitation; storytelling as a learning tool; capacity building workshops on intercultural communication in Kyrgyzstan and Tajikistan

HELVETAS Swiss Intercooperation

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