



**U.S. General Services Administration**



**U.S. General Services Administration  
Annual Freedom of Information Act  
Annual Report  
FY 2023**

## I. Basic Information Regarding Report

1. Name, title, address, and telephone number of person(s) to be contacted with questions about the Report.

Amanda Jones  
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2. Provide an electronic link for access to the Report on the agency Website.

<https://www.gsa.gov/reference/freedom-of-information-act-foia/reports>

3. Explain how to obtain a copy of the Report in paper form.

Contact Amanda Jones at the address, telephone number, or e-mail listed above.

## II. Making A FOIA Request

1. Names, addresses, and telephone numbers of all individual agency components that receive FOIA requests.

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2. Brief description of why some requests are not granted and an overview of certain general categories of the agency's records to which the FOIA exemptions apply.

The U.S. General Services Administration (GSA) releases information in response to requests under the FOIA unless an exemption applies, and GSA has a compelling reason to invoke the exemption. Even if the information falls clearly within an exemption, GSA discloses information unless the agency reasonably foresees that disclosure would harm an interest protected by one of the statutory exemptions, or disclosure is prohibited by law. Exemptions 4 through 7 are the most common exemptions that apply to GSA records.

The General Services Administration Office of Inspector General (GSA OIG) is responsible for promoting economy, efficiency, and effectiveness and detecting and preventing fraud, waste, and mismanagement in the GSA's programs and operations. This is accomplished primarily by performing independent financial, program, information technology, contract and

compliance audits and criminal and civil investigations. As a result, many of the records maintained by the GSA OIG involve law enforcement matters. The GSA OIG invokes the FOIA's two privacy exemptions, more than the rest of the other exemptions combined, to prevent unwarranted invasions of the personal privacy of individuals mentioned in law enforcement records. The GSA OIG also protects the identities of confidential informants who provide information to investigators, details about investigative techniques and procedures, and information that could endanger the life or public safety of our investigators. Additionally, the GSA OIG protects from disclosure trade secrets and commercial or financial information obtained through the auditing function that is privileged or confidential as well as information covered by the civil discovery privileges.

### III. Acronyms, Definitions, and Exemption

#### 1. Definitions of terms used in this Report:

- a. **Administrative Appeal** – a request to a federal agency asking that it review at a higher administrative level a FOIA determination made by the agency at the initial request level.
- b. **Average Number** – the number obtained by dividing the sum of a group of numbers by the quantity of numbers in the group. For example, of 3, 7, and 14, the average number is 8.
- c. **Backlog** – the number of requests or administrative appeals that are pending at an agency at the end of the fiscal year that are beyond the statutory time period for a response.
- d. **Component** - for agencies that process requests on a decentralized basis, a "component" is an entity, also sometimes referred to as an Office, Division, Bureau, Center, or Directorate, within the agency that processes FOIA requests. The FOIA now requires that agencies include in their Annual FOIA Report data for both the agency overall and for each principal component of the agency.
- e. **Consultation** – the procedure whereby the agency responding to a FOIA request first forwards a record to another agency or component within the same agency for its review because that other agency has an interest in the document. Once the agency in receipt of the consultation finishes its review of the record, it responds back to the agency or component within the same agency that forwarded it. That agency, in turn, will then respond to the FOIA requester.
- f. **Exemption 3 Statute** – a federal statute that exempts information from disclosure and which the agency relies on to withhold information under subsection (b)(3) of the FOIA.
- g. **FOIA Request** – a FOIA request is generally a request to a federal agency for access to records concerning another person (i.e., a "third-party" request), or concerning an organization, or a particular topic of interest. FOIA requests also include requests made by requesters seeking records concerning themselves (i.e., "first-party" requests) when those requesters are not subject to the Privacy Act, such as non-U.S. citizens. Moreover, because all first-party requesters should be afforded the benefit of both the access provisions of the FOIA as well as those of the Privacy Act, FOIA requests also include any first- party requests where an agency determines that it must search beyond its Privacy Act "systems of records" or where a Privacy Act exemption applies, and the

agency looks to FOIA to afford the greatest possible access. All requests which require the agency to utilize the FOIA in responding to the requester are included in this Report. Additionally, a FOIA request includes records referred to the agency for processing and direct response to the requester. It does not, however, include records for which the agency has received a consultation from another agency. (Consultations are reported separately in Section XII of this Report.)

- h. **Full Grant** – an agency decision to disclose all records in full in response to a FOIA request.
- i. **Full Denial** – an agency decision not to release any records in response to a FOIA request because the records are exempt in their entirety under one or more of the FOIA exemptions, or because of a procedural reason, such as when no records could be located.
- j. **Median Number** – the middle, not average, number. For example, of 3, 7, and 14, the median number is 7.
- k. **Multi-Track Processing** – a system in which simple requests requiring relatively minimal review are placed in one processing track and more voluminous and complex requests are placed in one or more other tracks. Requests granted expedited processing are placed in yet another track. Requests in each track are processed on a first in/first out basis.
  - i. **Expedited Processing** – an agency will process a FOIA request on an expedited basis when a requester satisfies the requirements for expedited processing as set forth in the statute and in agency regulations.
  - ii. **Simple Request** – a FOIA request that an agency using multi-track processing places in its fastest (non-expedited) track based on the low volume and/or simplicity of the records requested.
  - iii. **Complex Request** – a FOIA request that an agency using multi-track processing places in a slower track based on the high volume and/or complexity of the records requested.
- l. **Partial Grant/Partial Denial** – in response to a FOIA request, an agency decision to disclose portions of the records and to withhold other portions that are exempt under the FOIA, or to otherwise deny a portion of the request for a procedural reason.
- m. **Pending Request or Pending Administrative Appeal** – a request or administrative appeal for which an agency has not taken final action in all respects.
- n. **Perfected Request** – a request for records which reasonably describes such records and is made in accordance with published rules stating the time, place, fees (if any) and procedures to be followed.
- o. **Processed Request or Processed Administrative Appeal** – a request or administrative appeal for which an agency has taken final action in all respects.
- p. **Range in Number of Days** – the lowest and highest number of days to process requests or administrative appeals.

- q. **Time Limits** – the time period in the statute for an agency to respond to a FOIA request (ordinarily twenty working days from receipt of a perfected FOIA request).

2. Descriptions of the nine FOIA exemptions:

- a. **Exemption 1:** classified national defense and foreign relations information
- b. **Exemption 2:** information that is related solely to the internal personnel rules and practices of an agency
- c. **Exemption 3:** information that is prohibited from disclosure by another federal law
- d. **Exemption 4:** trade secrets and other confidential business information
- e. **Exemption 5:** inter-agency or intra-agency communications that are protected by legal privileges
- f. **Exemption 6:** information involving matters of personal privacy
- g. **Exemption 7:** records or information compiled for law enforcement purposes, to the extent that the production of those records (A) could reasonably be expected to interfere with enforcement proceedings, (B) would deprive a person of a right to a fair trial or an impartial adjudication, (C) could reasonably be expected to constitute an unwarranted invasion of personal privacy, (D) could reasonably be expected to disclose the identity of a confidential source, (E) would disclose techniques and procedures for law enforcement investigations or prosecutions, or would disclose guidelines for law enforcement investigations or prosecutions, or (F) could reasonably be expected to endanger the life or physical safety of any individual
- h. **Exemption 8:** information relating to the supervision of financial institutions
- i. **Exemption 9:** geological information

3. Agency Component Abbreviations

<b>Component Abbreviation</b>	<b>Component Name</b>
GSA-MAIN	Headquarters
J	Office of Inspector General



**IV. EXEMPTION 3 STATUTES**

Statute	Type of Information Withheld	Case Citation	Number of Times Relied Upon per Component	Total Number of Times Relied Upon by Agency
41 U.S.C. § 2102 (amending 41 U.S.C. § 423 (a)(1))*	Contractor bid or proposal information; source selection information.	Legal & Safety Employer Research, Inc. v. U.S. Dep't of the Army, No. Civ. SO01748, 2001 WL 34098652, at *3-4 (E.D. Cal. May 4, 2001) (dictum).	GSA (direct): 5	5
50 U.S.C. § 3024(i)(1) (formerly at 50 U.S.C. § 403-1(i)(1)) (National Security Act of 1947)	Intelligence sources and methods	CIA v. Sims, 471 U.S. 159, 167 (1985).	GSA (direct): 1	1
50 U.S.C. § 3024(i)(1)	Intelligence sources and methods	CIA v. Sims, 471 U.S. 159, 167 (1985).	GSA (direct): 1	1
41 U.S.C. § 4702 (formerly at 41 U.S.C. § 253b(m)(1))	Contractor proposals that are in the possession or control of an executive agency and that have not been set forth or incorporated by reference into contracts.	Sinkfield v. HUD, No.10- 885, 2012 U.S. Dist. LEXIS 35233, at *13-15 (S.D. Ohio Mar. 15, 2012); Margolin v. NASA, No. 09-CV-00421, 2011WL 1303221,at *6 (D. Nev. Mar. 31, 2011); Hornbostel v. U.S. Dep't of the Interior, 305 F. Supp. 2d 21, 30 (D.D.C. 2003), summary affirmance granted, No. 03-5257, 2004 WL 1900562 (D.C. Cir. Aug. 25, 2004).	GSA (direct): 10	10

39 U.S.C. § 410(c)(2) (Postal Reorganization Act)	Commercial information which would not be disclosed under good business practice.	Wickwire Gavin, P.C. v. USPS, 356 F.3d 588, 589, 597 (4th Cir. 2004); Am. Postal Workers Union, AFL-CIO v. USPS, 742 F. Supp. 2d 76, 81-83 (D.D.C. 2010); Reid v. USPS, No. 05-294, 2006 WL 1876682, at *5-9 (S.D. Ill. July 5, 2006); Robinett v. USPS, No. 02-1094, 2002 WL 1728582, at *5 (E.D. La. July 24, 2002).	J: 1	1
31 U.S.C. § 3730(b)(2)	Records pertaining to civil actions for false claims against the United States Government.	N/A	J: 3	3
10 U.S.C. § 130b	Personally identifiable information pertaining to "any member of the armed forces assigned to an overseas unit, a sensitive unit, or a routinely deployable unit" and "any employee of the Department of Defense or of the Coast Guard whose duty station is with any such unit"	Freedom Watch, Inc. v. NSA, 197 F. Supp. 3d 165, 174 (D.D.C. 2016); Hiken v. DOD, 521 F. Supp. 2d 1047, 1062 (N.D. Cal. 2007); O'Keefe v. DOD, 463 F. Supp. 2d 317, 325 (E.D.N.Y. 2006); Windel v. United States, No. A02-306, 2005 WL 846206, at *2 (D. Alaska Apr. 11, 2005).	J: 1 GSA (direct): 2	3
41 U.S.C. § 2102 (amending 41 U.S.C. § 423 (a)(1))* (Procurement Integrity Act)	Contractor bid or proposal information; source selection information.	Legal & Safety Employer Research, Inc. v. U.S. Dep't of the Army, No. Civ. S001748, 2001 WL 34098652, at *3-4 (E.D. Cal. May 4, 2001) (dictum).	GSA (direct): 1	1



## V. FOIA Requests

<b>A. Received, Processed and Pending FOIA Requests</b>				
	Number of Requests Pending as of Start of Fiscal Year	Number of Requests Received in Fiscal Year	Number of Requests Processed in Fiscal Year	Number of Requests Pending as of End of Fiscal Year
J	3	122	110	15
GSA-MAIN	324	1601	1401	524
TOTAL	327	1723	1511	539

<b>B. (1) Disposition of FOIA Requests -- All Processed Requests</b>													
	Number of Full Denials Based on Reasons Other than Exemptions												
	Number of Full Grants	Number of Partial Grants / Partial Denials	Number of Full Denials Based on Exemptions	No Records	All Records Referred to Another Agency	Request Withdrawn	Fee-Related Reason	Records Not Reasonably Described	Improper FOIA Request for Other Reasons	Not an Agency Record	Duplicate Request	Other	TOTAL
J	1	31	4	9	0	3	0	17	12	33	0	0	110
GSA-MAIN	215	318	11	75	1	102	59	46	4	535	34	0	1400
AGENCY OVERALL	216	349	15	84	1	105	59	63	16	568	34	0	1510

<b>B.(2) Disposition of FOIA Requests -- Other Reasons for Full Denials Based on Reasons Other than Exemptions</b>		
	Description of Other Reasons for Denials from Chart B.(1) & Number of Times Those Reasons Were Relied Upon	TOTAL
AGENCY OVERALL		

<b>B. (3) Disposition of FOIA Requests -- Number of Times Exemptions Applied</b>														
	Ex. 1	Ex. 2	Ex. 3	Ex. 4	Ex. 5	Ex. 6	Ex. 7(A)	Ex. 7(B)	Ex. 7(C)	Ex. 7(D)	Ex. 7(E)	Ex. 7(F)	Ex. 8	Ex. 9
J	0	1	4	4	7	30	9	0	20	1	3	2	0	0
GSA-MAIN	1	0	16	215	86	288	0	0	12	0	2	68	0	0
AGENCY OVERALL	1	1	20	219	93	318	9	0	32	1	5	70	0	0

## VI. Administrative Appeals of Initial Determinations of FOIA Requests

<b>A. Received, Processed and Pending FOIA Appeals</b>				
	Number of Appeals Pending as of Start of Fiscal Year	Number of Appeals Received in Fiscal Year	Number of Appeals Processed in Fiscal Year	Number of Appeals Pending as of End of Fiscal Year
J	1	1	2	0
GSA-MAIN	8	87	87	8
AGENCY OVERALL	9	88	89	8

<b>B. Disposition of Administrative Appeals All Processed Appeals</b>					
	Number of Affirmed on Appeal	Number Partially Affirmed & Partially Reversed/Remanded on Appeal	Number of Completely Reversed/Remanded on Appeal	Number of Appeals Closed for Other Reasons	TOTAL
J	0	2	0	0	2
GSA-MAIN	75	4	1	7	87
AGENCY OVERALL	75	6	1	7	89

<b>C. (1) Reasons for Denial on Appeal Number of Times Exemptions Applied</b>														
	Ex. 1	Ex. 2	Ex. 3	Ex. 4	Ex. 5	Ex. 6	Ex. 7(A)	Ex. 7(B)	Ex. 7(C)	Ex. 7(D)	Ex. 7(E)	Ex. 7(F)	Ex. 8	Ex. 9
J	0	0	0	0	1	2	1	0	2	0	0	0	0	0
GSA-MAIN	0	0	1	3	18	22	0	0	1	0	0	0	0	0
AGENCY OVERALL	0	0	1	3	19	24	1	0	3	0	0	0	0	0

<b>C. (2) Reasons for Denial on Appeal Reasons Other than Exemptions</b>												
	No Records	Records Referred at Initial Request Level	Request Withdrawn	Fee-Related Reason	Records Not Reasonably Described	Improper Request for Other Reasons	Not Agency Record	Duplicate Request or Appeal	Request in Litigation	Appeal Based Solely on Denial for Expedited Processing	Other	
J	1	0	0	0	0	0	0	0	0	0	0	
GSA-MAIN	4	0	2	0	1	2	2	67	0	0	0	
AGENCY OVERALL	5	0	2	0	1	2	2	67	0	0	0	

<b>C. (3) Reasons for Denial on Appeal Other Reasons</b>		
	Description of Other Reasons for Denials from Chart C.(2) & Number of Times Those Reasons Were Relied Upon	TOTAL
AGENCY OVERALL		

<b>C. (4) Response Time for Administrative Appeals</b>				
	Median Number of Days	Average Number of Days	Lowest Number of Days	Highest Number of Days
J	16.0	16.0	15.0	17.0
GSA-MAIN	6.0	24.53	< 1	254.0
AGENCY OVERALL	6.0	24.34	< 1	254.0

<b>C. (5) Ten Oldest Pending Administrative Appeals</b>											
Agency / Component		10th Oldest Appeal	9th	8th	7th	6th	5th	4th	3rd	2nd	Oldest Appeal
GSA-MAIN	Date of Appeal			2023-09-28	2023-08-04	2023-02-27	2023-02-14	2022-12-06	2022-10-18	2022-10-18	2021-02-18
	Number of Days Pending			1	39	150	158	205	238	238	655
AGENCY OVERALL	Date of Appeal			2023-09-28	2023-08-04	2023-02-27	2023-02-14	2022-12-06	2022-10-18	2022-10-18	2021-02-18
	Number of Days Pending			1	39	150	158	205	238	238	655

**VI. FOIA Requests: Response Time for Processed and Pending Requests**

<b>A. Processed Requests -- Response Time for All Processed Perfected Requests</b>												
	SIMPLE				COMPLEX				EXPEDITED			
	Median Number of Days	Average Number of Days	Lowest Number of Days	Highest Number of Days	Median Number of Days	Average Number of Days	Lowest Number of Days	Highest Number of Days	Median Number of Days	Average Number of Days	Lowest Number of Days	Highest Number of Days
J	18.0	17.85	2.0	54.0	27.5	85.0	15.0	387.0	-	-	-	-
GSA-MAIN	17.0	45.42	< 1	536.0	68.5	169.39	< 1	1105.0	91.0	189.09	< 1	980.0
AGENCY OVERALL	18.0	43.61	< 1	536.0	66.5	167.94	< 1	1105.0	91.0	189.09	< 1	980.0

**B. Processed Requests Response Time for Perfected Requests in Which Information Was Granted**

	SIMPLE				COMPLEX				EXPEDITED PROCESSING			
	Median Number of Days	Average Number of Days	Lowest Number of Days	Highest Number of Days	Median Number of Days	Average Number of Days	Lowest Number of Days	Highest Number of Days	Median Number of Days	Average Number of Days	Lowest Number of Days	Highest Number of Days
J	19.0	19.11	2.0	54.0	29.0	117.75	26.0	387.0	-	-	-	-
GSA-MAIN	26.0	52.97	< 1	479.0	67.0	146.41	3.0	1105.0	59.0	105.06	< 1	581.0
AGENCY OVERALL	22.0	49.99	< 1	479.0	67.0	145.91	3.0	1105.0	59.0	105.06	< 1	581.0

**C. Processed Requests Response Time in Day Increments**

Simple Requests

	1-20 Days	21-40 Days	41-60 Days	61-80 Days	81-100 Days	101-120 Days	121-140 Days	141-160 Days	161-180 Days	181-200 Days	201-300 Days	301-400 Days	401+ Days	TOTAL
J	36	2	1	0	0	0	0	0	0	0	0	0	0	39
GSA-MAIN	306	93	46	28	17	10	7	10	5	7	12	7	7	555
AGENCY OVERALL	342	95	47	28	17	10	7	10	5	7	12	7	7	594

Complex Requests

	1-20 Days	21-40 Days	41-60 Days	61-80 Days	81-100 Days	101-120 Days	121-140 Days	141-160 Days	161-180 Days	181-200 Days	201-300 Days	301-400 Days	401+ Days	TOTAL
J	1	4	0	0	0	0	0	0	0	0	0	1	0	6
GSA-MAIN	61	72	31	21	17	9	9	8	10	6	37	17	44	342
AGENCY OVERALL	62	76	31	21	17	9	9	8	10	6	37	18	44	348

Expedited Requests

	1-20 Days	21-40 Days	41-60 Days	61-80 Days	81-100 Days	101-120 Days	121-140 Days	141-160 Days	161-180 Days	181-200 Days	201-300 Days	301-400 Days	401+ Days	TOTAL
GSA-MAIN	3	4	2	2	0	2	1	2	2	0	0	0	4	22
AGENCY OVERALL	3	4	2	2	0	2	1	2	2	0	0	0	4	22

<b>D. Pending Requests All Pending Perfected Requests</b>									
	SIMPLE			COMPLEX			EXPEDITED		
	Number Pending	Median Number ofDays	Average Number ofDays	Number Pending	Median Number ofDays	Average Number ofDays	Number Pending	Median Number ofDays	Average Number ofDays
J	12	6.5	19.75	3	27.0	299.0	0	-	-
GSA-MAIN	319	84.0	113.18	146	200.5	267.55	16	306.5	387.94
AGENCY OVERALL	331	79.0	109.79	149	198.0	268.18	16	306.5	387.94

<b>E. Pending Requests Ten Oldest Pending Perfected Requests</b>										
Agency / Component	10th Oldest Request	9th	8th	7th	6th	5th	4th	3rd	2nd	Oldest Request
J	2023-09-15 10	2023-09-15 6	2023-09-15 6	2023-09-15 10	2023-09-08 15	2023-09-07 15	2023-08-21 27	2023-08-09 25	2023-01-12 155	2020-04-29 845
GSA-MAIN	2020-03-05 874	2019-10-01 988	2019-06-10 1075	2019-05-28 1085	2019-05-07 1099	2019-04-25 1107	2019-03-26 1124	2019-01-31 1165	2018-11-29 1204	2017-07-24 1544
AGENCY OVERALL	2020-03-05 874	2019-10-01 988	2019-06-10 1075	2019-05-28 1085	2019-05-07 1099	2019-04-25 1107	2019-03-26 1124	2019-01-31 1165	2018-11-29 1204	2017-07-24 1544

### VIII. Requests for Expedited Processing and Requests for Fee Waivers

<b>A. Requests for Expedited Processing</b>					
	Number Granted	Number Denied	Median Number ofDays to Adjudicate	Average Number of Days to Adjudicate	Number Adjudicated Within Ten Calendar Days
J	0	27	10.0	13.89	14
GSA-MAIN	19	236	1.0	2.56	244
AGENCY OVERALL	19	263	1.0	3.65	258

<b>B. Requests for Fee Waiver</b>				
	Number Granted	Number Denied	Median Number of Days to Adjudicate	Average Number of Days to Adjudicate
J	6	4	0.0	1.6
GSA-MAIN	5	195	0.0	0.19
TOTAL	11	199	0.0	0.25

## IX. FOIA Personnel and Costs

	PERSONNEL			COSTS		
	Number of Full-Time FOIA Employees	Number of Equivalent Full-Time FOIA Employees	Total Number of Full-Time FOIA Staff	Processing Costs	Litigation-Related Costs	Total Costs
J	2	0.0	2.0	\$162,240.00	\$0.00	\$162,240.00
GSA-MAIN	9	1.47	10.47	\$1,028,851.27	\$0.00	\$1,028,851.27
TOTAL	11.0	1.47	12.47	\$1,191,091.27	\$0.00	\$1,191,091.27

## X. Fees Collected for Processing Requests

	Total Amount of Fees Collected	Percentage of Total Costs
GSA-MAIN	\$46,391.20	0.05
AGENCY OVERALL	\$46,391.20	0.04

## X. FOIA Regulations

A. Number of Times Subsection (c) Used	
	Number of Times Subsection (c) Used
J	0
GSA-MAIN	0
AGENCY OVERALL	0

B. Number of Subsection (a)(2) Postings		
	Number of Items Posted by FOIA Office	Number of Items Posted by Program
J	0	33
GSA-MAIN	4	101
AGENCY OVERALL	4	134

## XII. Backlogs, Consultations, and Comparisons

A. Backlogs of FOIA Requests and Administrative Appeals		
	Number of Backlogged Requests as of End of Fiscal Year	Number of Backlogged Appeals as of End of Fiscal Year
J	7	0
GSA-MAIN	393	7
AGENCY OVERALL	396	7

<b>B. Consultations on FOIA Requests Received, Processed, and Pending Consultations</b>				
	Number of Consultations Received from Other Agencies that Were Pending as of Start of the Fiscal Year	Number of Consultations Received from Other Agencies During the Fiscal Year	Number of Consultations Received from Other Agencies that Were Processed During the Fiscal Year	Number of Consultations Received from Other Agencies that Were Pending as of End of the Fiscal Year
J	0	4	4	0
GSA-MAIN	0	77	70	7
AGENCY OVERALL	0	81	74	7

<b>C. Consultations on FOIA Requests Ten Oldest Consultations Received from Other Agencies Pending at Your Agency</b>										
Agency / Component	10th Oldest Consultation	9th	8th	7th	6th	5th	4th	3rd	2nd	Oldest Consultation
GSA-MAIN				2023-09-21 6	2023-09-20 7	2023-09-14 11	2023-09-06 17	2023-08-21 28	2023-08-15 32	2023-06-14 74
AGENCY OVERALL				2023-09-21 6	2023-09-20 7	2023-09-14 11	2023-09-06 17	2023-08-21 28	2023-08-15 32	2023-06-14 74

<b>D. Comparison of Numbers of Requests from Previous and Current Annual Report Requests Received, Processed, and Backlogged</b>				
	NUMBER OF REQUESTS RECEIVED		NUMBER OF REQUESTS PROCESSED	
	Number Received During Fiscal Year from Last Year's Annual Report	Number Received During Fiscal Year from Current Year's Annual Report	Number Processed During Fiscal Year from Last Year's Annual Report	Number Processed During Fiscal Year from Current Annual Report
J	68	122	76	110
GSA-MAIN	1100	1601	1284	1401
AGENCY OVERALL	1168	1723	1360	1511

	Number of Backlogged Requests as of End of the Fiscal Year from Previous Annual Report	Number of Backlogged Requests as of End of the Fiscal Year from Current Annual Report
J	4	3
GSA-MAIN	313	393
AGENCY OVERALL	317	396



**E. Comparison of Numbers of Administrative Appeals from Previous and Current Annual Report Appeals Received, Processed, and Backlogged**

	NUMBER OF APPEALS RECEIVED		NUMBER OF APPEALS PROCESSED	
	Number Received During Fiscal Year from Last Year's Annual Report	Number Received During Fiscal Year from Current Annual Report	Number Processed During Fiscal Year from Last Year's Annual Report	Number Processed During Fiscal Year from Current Annual Report
J	2	1	1	2
GSA-MAIN	23	87	27	87
AGENCY OVERALL	25	88	28	89

Agency / Component	Number of Backlogged Appeals as of End of the Fiscal Year from Previous Annual Report	Number of Backlogged Appeals as of End of the Fiscal Year from Current Annual Report
J	1	0
GSA-MAIN	8	7
AGENCY OVERALL	9	7