



INTERNAL REGULATION

Is Arenas regulation is established to guarantee everybody an equal, organised and peaceful use of the facilities.

The stay in the campsite requires the full observance of this regulation. The disregard of the regulation and of the other rules applied by the Management entails the removal of the flouter from the campsite and the related warning of the event to every national and international tourist organisation. In case the disregard can constitute a criminal offense, the warning will be sent to the Public Authorities too. Furthermore all the specific directions indicated in the signs placed in the camping area must be respected.

1. ADMITTANCE TO THE CAMPSITE

Every person must be registered to enter and stay in the campsite. All guests are required to provide an identity card/passport upon arrival, check if their registration is correct and promptly notify any mistake or variation in personal data. Every guest will be given a **Personal pass** to be shown to security upon request, and a **Car pass** to be displayed on the left side of the car windscreen. The admittance to the campsite is subjected to the Management's approval. If, following inspection, the number of people staying in the campsite had to be larger than the number declared, the Management will charge the daily rate increased by 50% for each person that has not been declared, from the day of registration. Then the whole family will be sent away from the campsite.

VISITS to campers are **allowed from 10:30 a.m. until 8:00 p.m. and only under prior authorization by the Management.** Visits are free for one hour only. If lasting more than one hour, visitors must pay according to daily rates for adults and/or children depending on their age. The Management may forbid the admittance to visitors. **During the high season visits must be booked in advance.** Minors are only admitted if accompanied by parents or adult relatives. Children must always be accompanied when using the different facilities and toilets. Parents are responsible for their children.

2. RECEPTION

Open from 8:00 a.m. to 10:00 p.m. Payments are accepted from 8:00 a.m. until 1:00 p.m. and from 3:00 p.m. until 8:00 p.m.

Guests are kindly requested to check and comply with the Reception opening hours.

3. PITCHES

Pitches may be occupied from 10:30 a.m. and must be vacated by 12:00 a.m., otherwise one extra night will be charged. Between 1:00 p.m. and 3:00 p.m. and between 11 p.m. and 8 a.m., during silence times, the pitch allotment is stopped. The choice of pitches is reserved to the Management. **Each pitch is for one tent, caravan or camper van only and may be occupied by maximum 6 people. Only one vehicle (car or motorbike) is included in the price. Cars and/or motorbikes must be parked in the designated areas.** Campers are obliged to keep their pitch in a tidy state for sanitary reasons. Guests are not allowed to occupy pitches for their friends or relatives. It is forbidden to rent caravans that are parked in the campsite.

4. BUNGALOWS AND LODGINGS

Accommodations are available from 5:00 p.m. of the day of the arrival day and must be vacated by 10 a.m. of the day of the departure, otherwise one extra night will be charged. Prices include accommodation, light, water, gas and parking for one car only. Final cleaning is compulsory and costs € 30,00. It is possible to supply bed linen and towels package at the price of € 24,00 for the double set and € 12,00 for the single set. A € 100,00 refundable damage security deposit is payable in cash only on arrival. The deposit will be returned in full when the accommodation has been fully checked for loss of inventory or damage. The keys of the accommodation must be given at the Reception in order to check the accommodations (guests are kindly invited to communicate possible damages caused accidentally to avoid unpleasant arguments).

5. PRICES

The prices are on a daily basis independently from the arrival time. Payment receipts must be shown to the staff when leaving the campsite. Guests who should receive visitors are asked to inform the reception in advance. Visits lasting more than one hour must be paid according to daily rates. Tourist tax to be paid on site

6. CANCELLATION

Advanced departures and delayed arrivals provoke noteworthy inconvenience to the organization and damages to the Management. In these cases the Management is forced to charge the whole period reserved, even though it has not been used.

7. VEHICLES AND SILENCE HOURS

It is strictly forbidden to circulate in the inner camping area. Guests may use motor vehicles in the camping area just for load/unload operations at the maximum speed of 5 km/h. Circulation into the inner camping area is anyway not allowed from 1:00 p.m. to 3:00 p.m. and from 11:00 p.m. to 8:00 a.m. or in any other hour established in anytime by the Management. It is forbidden the unauthorized parking of vehicles and motorbikes into the camping area. Furthermore, guests are not allowed to park within the pitches, close to the bar and out of the assigned areas. Motorbikes, cars and other vehicles must be parked in the designated parking areas.

8. WATER

The "fountains" located in the campsite are **assigned for withdrawal of water only, any other use is forbidden. The only drinkable water is by the central fountain on site, which is close to the mini-golf area and indicated by the appropriate signs.** It is strictly forbidden to use the water improperly. Guests are allowed to use it only for main consumptions (cooking, personal hygiene, washing-up and garments). Guests are also kindly asked to make a correct usage of water in order to avoid any kind of waste.

9. DOGS AND OTHER ANIMALS

Dogs are admitted, except for dangerous breeds. They must be taken on a leash. Owners must ensure that their dogs do not foul the campsite and are responsible for cleaning up after them. **Owners of pets must declare them to the reception** and exhibit a vaccination certificate. It is strictly forbidden to bring the dogs in the swimming pool area. Owners are entirely responsible for any damage caused by their pets to the other people.

10. FIRE

It is forbidden to fire up. The Management allows people to only use the brickwork barbecues located into the camping area, which are specifically equipped in case of fire. Their usage is absolutely forbidden on windy days. Indeed the barbecues must constantly be watched.

11. LAUNDRY

Washing machines and a dryer machine are available in the main sanitary block.

12. EMERGENCY TELEPHONE NUMBERS – INFECTIOUS ILLNESSES

Emergency telephone numbers are displayed on the notice board.

13. PLANTS

It is strictly forbidden to cut and/or damage plants, shrubs, or branches of the existent vegetation, to stick spikes, to throw hot water or detergents on the plants or on the ground. It is also strictly forbidden to put washing lines on the trees.

14. SWIMMING POOL

Guests of the campsite are requested to strictly obey the rules of the swimming pool area.

15. CLEANING

Rubbish must accurately be recycled, collected in the specific bags and placed in the green areas of the campsite. It is strictly forbidden to throw rubbish bags or bottles into the bins located in the sanitary blocks or at the bar. Papers must be thrown into the appropriate bins. Guests are requested to leave the WCs and the sinks cleaned. Indeed, they are not allowed to access the bathrooms during the cleaning operations. Laundry and dishes must be washed in the specific sinks. Sanitary blocks, sinks and showers must be left after usage in the same state in which everybody would like to find them.

16. RESPONSIBILITY

The Management of the Campsite is not liable, out of limits and circumstances expected by the civil code and the other Italian laws on subject, for any thefts/losses of valuable items of the guests, for any damages due to the fall of trees or branches, gusts of wind, accidents at sea, damages or thefts of cars in the parking area and similar. **EVERY GUEST MUST TAKE CARE OF HIS OWN PERSONAL PROPERTY.** Any lost property found in the campsite must be given to the authorities of public safety or to the Management of the campsite in order to be returned to the rightful owner.

17. ELECTRIC CONNECTION – VARIOUS

The electric connection is allowed for lighting and the use of fridges only. The temporary interruption of the sockets will be re-established during the working hours of the staff. It is strictly forbidden to open doors, tamper with or modify the electric columns or those of fire safety, penalty the immediate expulsion from the campsite. The Management staff may check at any time the electric connection..

It is compulsory the three-pole tin cable with land (according to the E.E.C.). Each connection provides 6 amp. For security reasons guests must refrain from making ANY KIND OF FENCE OR SCREEN, any kind of structures or spread out lines into the pitches. The unauthorized works will be removed without notice. In accordance with the law it is strictly forbidden to bury draining tubes and sinks of the caravan. It is also absolutely prohibited to dig pits around the tents, to pour hot, salty or refusal liquids on the ground, damage plants or equipments of the campsite and to light fires outdoors.

IT IS ALSO FORBIDDEN:

- to tamper with the electrical systems;
- to introduce weapons of any kind or other offensive objects into the campsite;
- to affix under canopies or trees swings, screens, etc.;
- to wash the car inside the campsite.

18. QUIET AND ORDER WITHIN THE CAMPSITE – APPOINTED GUARD AUTHORITIES

From **1:00p.m. to 3:00p.m.** and from **11:00p.m. to 8:00a.m.** it is forbidden any noise that could disturb the rest of the other guests, included a loud tone of voice. During the quiet time it is also forbidden any kind of troublesome noise, included those produced while installing or removing the tents. The use of radio and TV is allowed with extreme moderation and in any case with the absolute respect of the quiet time, during which the use of it is allowed with the headphones only. In the pitches, it is not permitted the use of electrical and/or electronic instruments. Admittance to the village WITH MOTOR VEHICLES is not permitted until 8:00 a.m. Anybody wishing to find fault with the behaviour of the other guests is kindly requested to do it by the Management that will take the necessary measures.

IT IS ABSOLUTELY FORBIDDEN TO TAKE THE REASON INTO ONE'S OWN HANDS. The Management, as previewed by the Italian Republic laws in force, has the right to throw out without notice anybody who doesn't respect the regulation or that might be held liable for vandalism and/or harassment. All the staff of the campsite equipped with specific identification is obliged to enforce the regulation against anyone.

19. MULTI-PURPOSE FIELDS SERVICES AND SHOPPING CENTER

The shopping center is provided with Restaurant- Pizzeria, Market, Snack Bar with TV. Tennis, soccer and mini-golf fields may freely be used, in full respect for the facilities and the other guests. The equipment may be hired at the bar.

20. BEACH

It is absolutely forbidden to go swimming in case of rough or heavy seas. The Management declines all responsibility in case of non-compliance with this provision. Guests are not permitted to lay down boats, dinghies and/or trailers on the beach. It is also strictly forbidden to light fires. These restrictions are also previewed in the regulation currently in force of the Port Authority in charge.

21. CHANGES OF REGULATION

The Management has the right to modify at any time the present Regulation, which will be displayed in the campsite on the designated notice board in order to ensure everybody an always better use of the facility.

We thank you for your cooperation and wish you a pleasant stay.

THE MANAGEMENT