

Me pēhea te tuku amuamu, pātai rānei

E mōhio ana tātou ka pā mai ngā hauata i ōna wā. He ratonga whakatau amuamu te IFSO Scheme, ā, kei konei mātou ki te whakatau i ngā raruraru kei waenga i a koe me tō kaiwhakarato ahumoni (arā, anei ētahi taura o ngā kaiwhakarato ahumoni kaiwhakarato inihua, tuku moni taurewa, umanga ahumoni, kaitohutohu take ahumoni, tae atu ki te KiwiSaver). Ki te whakaaetia e mātou tētahi amuamu, ka āta whakatewhatewhatia e mātou, ā, ki te taea, ka whakatikangia e mātou te raruraru.

Ka taea e mātou te whakarite kia wātea mai tētahi kaiwhakawhiti reo ā-waha mā runga waea, whakamahi ai mātou i te [NZ Relay Service](#). Kei a mātou he pārongo e pā ana ki te IFSO Scheme ki tā mātou pae tukutuku kua oti te whakawhiti reo ā-tuhi ki ngā [reo e whitu](#).

Me pēhea te tuku pātai, amuamu rānei

[Me whakakī i tā mātou puka amuamu](#), waea utukore mai rānei ki a mātou i runga [0800 888 202](#), tuku īmēra rānei ki info@ifso.nz

Mai i te 8.30am tae noa atu ki te 5.00pm, Rāhina ki te Rāmere ngā haora tuwhera o te tari – ā, ko tā mātou tau waea [04 499 7612](#)

Kaupapa Here Tūmataiti

Ko tā te Kaupapa Here Tūmataiti a te IFSO Scheme kia rite te tiakitanga o ngā pārongo whaiaro katoa ki tā te Privacy Act 2020.

Ki te tuku amuamu mai koe ki te IFSO Scheme, ka whakaemi mātou i ngā pārongo whaiaro mōu e tika ai, e kohura ai anō hoki ngā whakatewhatewhatanga o ngā amuamu. Ka taea e mātou te whakaemi pārongo mōu i tō kaiwhakarato inihua, i tō kaiwhakarato ahumoni rānei, i tētahi anō rōpū whaipānga rānei, ki te tukuna mātou e koe.

[Pānuitia tā mātou kaupapa here tūmataiti](#)

He aratohu ki tā mātou tukanga tuku amuamu

Anei ētahi kōrero anō mō te tuku amuamu.

1. Tuku amuamu ki tō kaiwhakarato ahumoni

- Whakapā atu ki tō kaiwhakarato me te whakamōhio ki a rātou ka tuku amuamu koe – he kōwhiringa tuihono tā ētahi kaiwhakarato
- Ki te hiahia koe kia āwhinatia e mātou ki te tuku amuamu, waea mai ki a mātou [0800888202](#), whakakī rānei i tā mātou [puka amuamu tuihono](#). Ka taea koe e mātou te āwhina kia tuhituhi i tō amuamu, me te tuku i taua amuamu ki te kaiwhakarato mō te taha ki a koe, me te whai kia whiwhi urupare koe.

2. Ka whakamātau tō kaiwhakarato ahumoni ki te whakatika i te raruraru

- Ka whai tukanga amuamu tō kaiwhakarato ki te whiriwhiri i tō amuamu
- Mehemea kāore tō raruraru e whakatau, ka kōrero tō kaiwhakarato ki a koe mō te IFSO Scheme
- Mehemea ka raruraru ngā whiriwhiringa ki tō kaiwhakarato, kāore rānei rātou e whiriwhiri i te amuamu, whakapā mai ki a mātou, ā, mā mātou koe e āwhina

3. Tuku amuamu ki te IFSO Scheme

- Ki te kore e taea tō amuamu te whakatika e te kaiwhakarato, kua neke ake rānei i te rua marama i te wā i tuku amuamu ai koe, me whakapā mai ki a mātou
- Me whakakī i tā mātou [puka amuamu tuihono](#) e mōhio ai mātou ki te amuamu, me [īmēra](#) rānei, me waea mai rānei.

4. Ngā amuamu IFSO Scheme

- Ka pātai atu mātou ki a koe kia whakamanangia mātou kia tirohia e mātou te amuamu, kātahi mātou ka tono pārongo mō te amuamu i te kaiwhakarato
- Mehemea ka taea te amuamu e mātou te whiriwhiri, ka whakaritengia e mātou tētahi kēhi kaiwhakahaere, ā, māna te kēhi hei whakatewhatewha mōu
- Ki te taea, ko te whiriwhiri, me te tāporetanga, me te hui takawaenga ngā āhuatanga ka whai mātou hei whakatau take ki waenga i a koe me tō kaiwhakarato, ki te kore e taea, ka whakarite whakataunga mātou e uruhi ana i te kaiwhakarato, engari, me matua whakaae e koe ki ngā taipitopito

Tuku amuamu mai