



# SUMO Knowledge Base

Community Office Hours

2024-06-26

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# Agenda

1. **Thanks!**
2. **Help Wanted!**
3. **Who, What, How**
  - **Links:** <https://mzl.la/tbkb>

# Thanks!

The KB is powered by contributors.

- **Thank you: Mozinet, AliceWyman, Mark Heijl, Michele Rodaro, Danny Colin, Philipp, MattAuSupport, marcelo.ghelman, Artist and many more!**
- **Thank you locale leads & localizers! (DE, JP, NL, IT, FR, RU, ZH & more)**



# Who?

The KB is powered by contributors.

**A community of staff and volunteers who write knowledge base articles  
*and*  
translate them from English to many other languages.**



# What? Stats!



**2000**

Revisions

**>12**

Languages

**>100**

Contributors

# What?

The SUMO KB is a wiki, like Wikipedia and wiki.mozilla.org.

- 150 TB KB Articles.
- A markup language similar to Wikipedia's.
  - = Heading =
  - Links: [<https://somewhere.com> click me to goto somewhere.com]
  - Bold: ""bold text"" → **bold text**



# Help Wanted

Get in where you fit in :-)! You don't have to know SUMO markup!

- **Grab an issue from [thunderbird/knowledgebase-issues/issues](https://thunderbird/knowledgebase-issues/issues) OR**
- **Let us know in [matrix](#) (public) or [slack](#) (NDA required)**
- **Email [roland@thunderbird.net](mailto:roland@thunderbird.net)**



# How? Workflow

- Repeat until Ready for Localization
  - Edit
  - Submit for Approval

## Editing Content For: Thunderbird 115 Supernova FAQ

### Needs Change:

a few more FAQs to add before setting "Ready for localization"





For help with writing articles, check out the [Support Document Guide](#).

### Search result summary:

This document answers questions for new users of Thunderbird 115 Supernova, in particular users who have upgraded from a [previous version](#).

22 characters remaining.

### Content:

**B** *i*     H1 H2 H3

```
1 [[IT:TBMore]]
2 This article answers questions for new users of Thunderbird 115 (Supernova), in particular users who have
  upgraded from a previous version.
3
4 Supernova is constantly evolving. Throughout the next year, we will deliver many improvements to existing
  Supernova features and introduce brand new ones. Upgrade to version 115 and experience the future of
  Thunderbird!
5
6 __TOC__
7
8 == Where can I find more information on changes and new features in Thunderbird 115 Supernova? ==
```

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Preview Changes

Preview Content

Submit for Review



# How?

DEMO!

- **support.allizom.org is a safe space for testing your skills**





**Thank you!**