Thunderbird

SUMO Knowledge Base

Community Office Hours

2024-06-26   Roland Tanglao SUMO KB

Agenda

1. **Thanks!**

2. **Help Wanted!**

3. **Who, What, How**

- **Links: https://mzl.la/tbkb**

Thanks!

The KB is powered by contributors.

- **Thank you: Mozinet, AliceWyman, Mark Heijl, Michele Rodaro, Danny Colin, Philipp, MattAuSupport, marcelo.ghelman, Artist and many more!**
- **Thank you locale leads & localizers! (DE, JP, NL, IT, FR, RU, ZH & more)**

Who?

The KB is powered by contributors.

A community of staff and volunteers who write knowledge base articles *and* **translate them from English to many other languages.**

What? Stats!

2000

Revisions

>12

Languages

>100

Contributors

What?

The SUMO KB is a wiki, like Wikipedia and wiki.mozilla.org.

- 150 TB KB Articles.
- A markup language similar to Wikipedia's.
  - = Heading =
  - Links: [https://somewhere.com click me to goto somewhere.com]
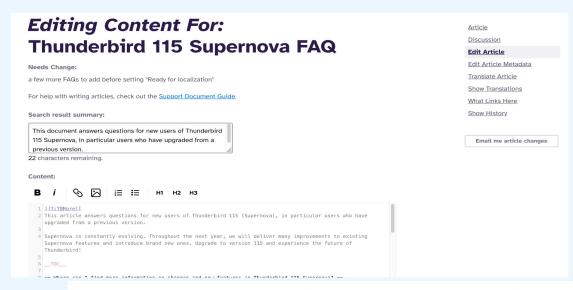 - Bold: '''bold text''' → **bold text**

Help Wanted

Get in where you fit in :-) ! You don't have to know SUMO markup!

- **Grab an issue from thunderbird/knowledgebase-issues/issues OR**
- **Let us know in matrix (public) or slack (NDA required)**
- **Email roland@thunderbird.net**

How? Workflow
- **Repeat until Ready for Localization**
  - **Edit**
  - **Submit for Approval**

How?

DEMO!

- **support.allizom.org is a safe space for testing your skills**

Thank you!